

STEPS & TIMESCALES

**STEP ONE
Qualifying:**
whole process
takes 1 week

Complete online form  **5 mins**

Engensa review
and response  **2-3 days**

Initial verdict from Engensa and
a call or email to arrange a visit
(within 1 week)



**STEP TWO
Design:**
whole process
takes 1 week


Visit by our design consultant  **1 hour**

 Full information pack including final system
design and a sample copy of the lease **2 days**

Follow up questions: **as much time as you need**

**STEP THREE
Paperwork:**
takes up to
7 weeks

Agreement in principle

Legal document sent directly to
you from our lawyers  **1 week**
You send back signed copies to our lawyers

Mortgage permission
application submitted  **1 week**

Mortgage approval received  **up to 6 weeks**

We sign lease and book installation  **1 week**

**STEP FOUR
Installation:**
we try to do
this within 3
weeks of
paperwork
being signed

Date allocated **(normally within 2-3 weeks)**

Scaffolding goes up  **2-3 days ahead**

Panels installed and commissioned  **1-2 days**

**STEP FIVE
Feedback**
1 week

Handover **1 week**

Tell us how we did (we love feedback)

ENJOY YOUR FREE ELECTRICITY